



Justin's Story

We understand the uniqueness of needs

Our founder Justin Scanlon is father of Tristan, a lively, cheeky, and curious boy with Cerebral Palsy. For Justin and his wife, it has been critical to provide Tristan specific support to match his needs as he grows up.

Hearth was founded to provide responsive support in the community without the hassle, while understanding that every person with a special need is different and unique.

OUR MISSION

We will provide quality personal care and strengths-based support services which enable individuals to realise their goals and lead fulfilling lives.

Our services will focus on reliable, person-centered care and needs-targeted support.

OUR VISION

Our vision is to lead Australia when it comes to providing goal centered, professional, and responsive care.



Choose Hearth today, and be assured of quality, responsive support



We provide flexible shift options.

Bring along your existing support workers.

NDIS & TAC accredited provider of personal care



Call us on 1800 894 013

Email info@hearthaustralia.com.au

Find more information, stories, news, and ideas on our website and social media

hearthaustralia.com.au

[f #hearthaustralia](https://www.facebook.com/hearthaustralia)

Inner East | Outer East | Bayside

Make Hearth your choice

OUR RELATIONSHIP MANAGERS

Our Relationship Managers, central to our pledge of providing responsive and personalised support, will help find and organise the right support workers for you and your loved ones.

Under the care of our Relationship Managers, you will be assured of timely responses and a Hearth culture based on caring and teamwork.

We build teams for higher needs clients. We will provide quality personal care and strengths-based support services which enable individuals to realise their goals and lead fulfilling lives.

They will routinely review the services with you.

Call our Relationship Managers 1800 894 013



A DIFFERENT APPROACH TO BRING RELIEF AND CERTAINTY

RELATIONSHIP MANAGERS

- ✓ Ongoing point of contact and provision of quality care
- ✓ Assess needs, match & train support workers
- ✓ Provide administrative relief
- ✓ Review progress & support training
- ✓ Ongoing focus on continuous improvement

ACCESS TO SPECIALIST GUIDANCE

- ✓ Sector collaboration and partnerships
- ✓ Access to industry knowledge

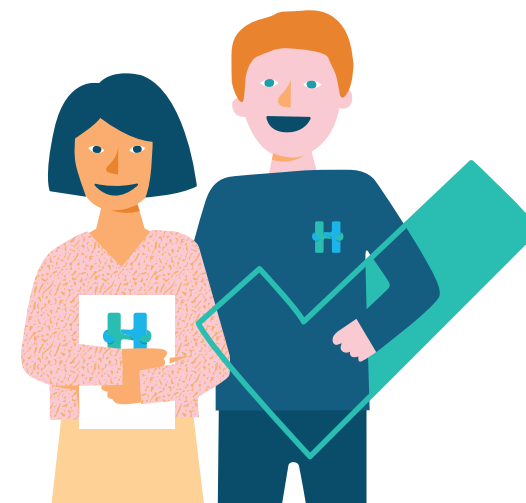
INVESTMENT IN QUALITY SUPPORT WORKERS

- ✓ We cover Police Check costs
- ✓ We cover Working with Children Check costs
- ✓ We cover First Aid training costs
- ✓ Opportunities for leadership roles
- ✓ Support workers are in a considerate work environment

We won't step back until you are satisfied

OUR SERVICES INCLUDE:

- Companionship
- Community access & engagement
- Meal preparation
- Relationship skills
- Mobility assistance
- Aids & equipment use
- Travel
- Overnights
- Enabling independence



STRONG LOCAL CONNECTIONS

Hearth support services are currently operating in Melbourne's Inner and Outer East and Bayside.

All our Relationship Managers and support workers are focused on these three areas.

Our team proximity and knowledge of local communities enable us to bring reliable, informed, and responsive services to you.